T. SEENIVASAN

Head – IT | Technical Project & Delivery Manager

Mobile: +91 63794 20493 / +91 94869 62974 Email: tseenivasan@gmail.com Experience: 27 years

PROFESSIONAL SUMMARY

Head – IT and Technical Project and Delivery Manager with **27 years** of experience across the full software life cycle – requirement analysis, solution design, development, testing, deployment and production support. Has led teams of **5 to 25 members** in onsite–offshore models for clients in the **USA, Germany, UAE, Singapore and India**. Combines hands-on expertise in **.NET, React.js, Node.js and cloud (AWS)** with Agile delivery, SLA-driven service management and strong client relationships. Uses **AI tools – ChatGPT and Claude Code –** to speed up development, testing and documentation while maintaining code quality, consistently delivering web, mobile and enterprise solutions on time and to quality.

CORE COMPETENCIES

Project & delivery management – planning, estimation, resource and capacity planning, RFPs, costing, risk and status reporting

IT service management – SLA, incident, change and release management; client onboarding and service transition

Quality & go-live – integration testing, UAT, deployment and production support

AI-assisted development – Claude Code and ChatGPT for coding, code review, automated testing and technical documentation

Agile / Scrum – sprint planning, daily stand-ups, backlog grooming, sprint reviews and task tracking

Solution architecture – web, mobile and API solutions, database design, AWS cloud deployment

Leadership – cross-functional teams, onsite–offshore coordination, client and stakeholder management

Business analysis – requirement workshops, BRDs, technical design documents and project plans

TECHNICAL SKILLS

Back end	C#, ASP.NET MVC, .NET Core Web API, Node.js, WCF, PHP, Java
Front end & mobile	React.js, React Native, Angular, TypeScript, SPFx, HTML, CSS
Databases	SQL Server, PostgreSQL, MySQL, Oracle; SSRS, Crystal Reports
Cloud & source control	AWS (EC2, RDS, S3, Load Balancer); GitHub, TFS, VSS
Microsoft 365 / Power Platform	SharePoint Online & 2013, Power Apps, Power Automate, AI Builder, Power BI
Integrations & security	Payment gateways (Razorpay, PhonePe), JWT, HL7 / FHIR, CargoWise ERP, LDAP
PM & ITSM tools	Jira, MS Project, Zoho Projects, Zoho Desk, Trello, Postman
AI tools	Claude Code (AI coding agent – development, refactoring, code review, automated / E2E test generation), ChatGPT (requirements, documentation, analysis)
Earlier technologies	VB.NET, VB 6.0, ASP 3.0, COM, Delphi, InfoPath

INDUSTRY EXPERIENCE

Healthcare • E-commerce • Finance (chit fund) • Banking • Automotive • Logistics • Manufacturing & FMCG • Education / LMS

CAREER HISTORY

Company	Role	Period
3Pro Solutions	Technical Manager (IT Service Delivery)	Nov 2025 – Feb 2026
Kapra Daily	Technical Lead	May 2025 – Nov 2025
Mayavaram Finance (AMPASKY One Group)	Technical Lead	May 2024 – Oct 2024
Frontier Solutions	Team Lead	Jul 2014 – Apr 2024
Prov InfoTech	Technical Lead	Sep 2013 – Jun 2014
HTC Global Services	Technical Lead	Nov 2012 – May 2013
TechAvenues	Team Lead	Sep 2006 – Oct 2012
Zylog Systems, Chennai	Team Lead	Sep 2005 – Sep 2006
Bill Junction Payments, Mumbai	Senior Software Engineer	Jan 2005 – Jun 2005
Take Solutions (merged iStartWeb & Megatrends), Chennai	Software Engineer	Jun 1999 – Jan 2005

EDUCATION

B.E., Computer Science & Engineering – National Engineering College, Kovilpatti (Manonmaniam Sundaranar University, Tirunelveli), 1994 – 1998

KEY PROJECTS

TAEMS & LMS Platforms – 3Pro Solutions (Singapore clients) — Technical Manager | Nov 2025 – Feb 2026

Tech: ASP.NET MVC, .NET Core Web API, PHP, AWS RDS (MySQL), GitHub, Zoho Projects, Zoho Desk

- Accountable for end-to-end service delivery for existing and new clients, including **British Council Singapore** and **ComfortDelGro Singapore**.
- Led client onboarding and service transition, capacity and resource planning, RFP responses, delivery schedules and service costing.
- Governed change, release and deployment management; ensured SLA compliance and continuous service improvement.

Kapra Daily – E-commerce Platform (Web, Customer App, Delivery App) — Technical Lead | May 2025 – Nov 2025

Tech: ASP.NET Web API, SQL Server, React.js, React Native, AWS (EC2, RDS, S3, Load Balancer), Razorpay, PhonePe, JWT

- Led a 5+ member team delivering the web store, customer mobile app and delivery-agent app, from design to production on AWS.
- Integrated payment gateways and JWT authentication; delivered real-time delivery tracking, automated scheduling and agent dashboards.

TheVault 2.0 – Chit Fund Management System, MFC Mayavaram Finance — Technical Lead | May 2024 – Oct 2024

Tech: React.js, Node.js API, PostgreSQL, Java, Trello, GitHub

- Led requirements, planning and architecture for a system covering development, finance, accounts, HR and auctions; built the React.js front end and Node.js API; delivered QA and client training.

Invoice Automation System – House of Shipping, UAE — Technical Lead | Jun 2023 – Oct 2023

Tech: Power Apps, Power Automate, AI Builder, SPFx (React, TypeScript), SharePoint, SQL Server, Power BI

- Delivered AI-driven, multi-language invoice processing for ocean and air import/export, integrated with CargoWise ERP; Power BI dashboards reduced manual effort and improved accuracy.

Connected Vehicle Customer App – Volkswagen, Germany — Technical Lead | Mar 2022 – Oct 2022

Tech: Angular, .NET Core Web API, React Native, Postman

- Led design and development of the vehicle-management app: service booking, diagnostics, remote control and emergency support; owned API testing, deployment and support.

Core Measures & Telemedicine Products – Hospitals, USA and India (Frontier Solutions) — Team Lead | Jul 2014 – Apr 2024

Tech: ASP.NET MVC, C#, Web API, SQL Server, SharePoint 2013, HL7 / FHIR

- **Core Measures:** quality-measure platform (CMS / Joint Commission – stroke, VTE, sepsis, AMI, heart failure and more) that auto-abstracts about 70% of data from Epic EHR, with real-time dashboards, alerts, benchmarking and audit trail.
- **Telemedicine:** HIPAA-compliant video consultations with EHR integration, virtual waiting rooms, e-prescriptions and mobile / web access.
- Led the development teams for patient registration, VTE measures and sepsis flow, Web APIs and databases; managed UAT and client meetings.

EARLIER PROJECTS (1999 – 2014)

Project | Client	Period	Highlights
NextGen Application | S&P Capital IQ, USA	2013 – 2014	Led a 25+ team (onsite–offshore); LDAP, Aspose, Office Web Apps, SharePoint co-authoring
Legal Case Management | National Holding, UAE	2012 – 2013	SharePoint 2013, InfoPath forms, workflows and SSRS reports
Café Enterprise System | Comalex Inc, USA	2006 – 2012	Canteen and POS system for schools, offices and military bases (ASP.NET, C#, Delphi)
Change Control System | Empire Corporate FCU, USA	2005 – 2006	IT change tracking dashboard, reports and PDF / Excel export
Bank@Home | ICICI Bank, Mumbai	2005	Cash delivery and pick-up service: enrolment, drop box, MIS reports
Take RTE & iPoint POS | K.G. Hospital, Britannia, Henkel SPIC	2001 – 2005	Hospital, supply-chain, POS billing and data-warehouse reporting
Online Ordering & Certificate Systems | Sanmar Group, Megatrends	1999 – 2000	Ordering, inventory, MIS and PDF certificate modules (ASP, COM, SQL Server)